

## Lesson Cancellation

- **General:**  
Lessons cancelled less than 24 hours in advance will still be charged.
- **Lessons on Mondays:**  
Lessons on Monday must be cancelled by the preceding Friday at 12:00 PM. If cancelled later, the lesson will still be charged.
- **Illness or Urgent Reasons:**  
In case of illness or urgent circumstances, the student may cancel a lesson with less than 24 hours' notice once every six months at no cost.

## Lesson Package

- **Validity:**  
A lesson package is valid for 12 months from the invoice date. Unused lessons will expire after this period.
- **Personal:**  
The lesson package is personal and non-transferable.
- **Automatic Renewal:**  
The lesson package will automatically renew unless the lessons are cancelled in writing at least one month before the final lesson.
- **Refunds:**  
Refunds for lesson fees are not possible.
- **Online Lessons:**  
If physical circumstances or relocation make it impossible to attend in person, lessons may be continued online.

## Lesson Modifications by the Teacher

- **Cancellations by the Teacher:**  
Lessons may be cancelled by Lotus Klinkspoor due to professional obligations (such as concerts, rehearsals, auditions, recordings, or illness, including voice rest). In such cases, the lesson will be rescheduled to another available date.

## Payments and Administration

- **Payment Before Start:**  
Lesson packages must be paid in full before the first lesson.
- **Late Payment:**  
If payment is not received after two reminders, an administrative fee of €40 will be charged. In case of continued non-payment, a debt collection agency may be engaged, with additional costs borne by the student.

## Liability

- **Damage to Property:**  
Lotus Klinkspoor is not liable for the loss or damage to property belonging to students or visitors, both during and after lessons.
- **Injuries:**  
Lotus Klinkspoor is not liable for injuries or accidents that students or visitors may sustain during or around the lessons.
- **Damage Caused by the Student:**  
Any damage caused by the student or visitor will be charged based on legal liability.

## Safety Measures

- **General Measures:**  
Lotus Klinkspoor takes appropriate measures to protect her health and that of the students.
- **Health and Hygiene:**  
The lesson space is well-ventilated to ensure safe CO<sub>2</sub> levels.  
Students are asked to cancel their lessons promptly if they are feeling unwell, to protect the health of others. The student must cancel the lesson if they have a fever or a severe cough. If the student has a cold, they should consult Lotus Klinkspoor in advance to determine whether the lesson can proceed.
- **Liquids Near the Piano:**  
It is not allowed to have liquids (such as water bottles) within one meter of the piano.

## Questions About Lesson Content

- **Lesson Content:**  
Questions regarding lesson content, repertoire, or other music-related topics will be addressed during lesson time.

## Practice and Lesson Cancellation

- **Insufficient Practice:**  
Even without optimal preparation, a lesson can still be valuable. Therefore, cancelling a lesson due to insufficient practice is discouraged.